

# The Person Behind the Patient

Group 42: Mark Koepke  
Alisha Hussey – Medicine  
Jamie Gold – Pharmacy  
Nicole Carlson – Occupational Therapy



**Language**

**Identities**

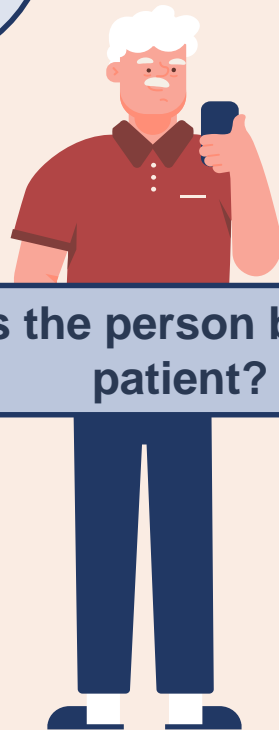
**Goals**

**Partnerships**

**Who is the person behind the patient?**

**Communication**

**Education**



## Language

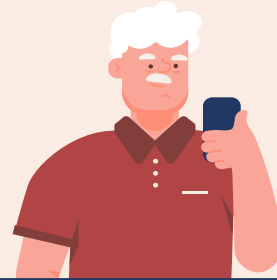
Consider how the words that we use will be understood by our patients and other team members in a given context and vice versa

## Identities

Each person (patients/HCPs/other team members) has their own beliefs, values, experiences and knowledge that will impact our interactions.

## Goals

Each patient we encounter has their own wants, needs, beliefs, and goals that are to be prioritized throughout the treatment process



**Who is the person behind the patient?**

## Partnership

A trusting, inclusive and informed relationship to ensure the team (patient included) has the knowledge and autonomy for collective decision making

## Education

Ensure the patient is educated and engaged, in order to empower them and increase their involvement in the treatment process

## Communication

Converse with patients in a way that is transparent, honest, and compassionate