



# Building Relationships within the Healthcare System

Group 27

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“The foundation to a fruitful therapeutic relationship is rapport-building”

A word cloud featuring various terms related to healthcare and patient care. The words are arranged in a roughly circular shape. The largest words are 'Control' and 'Inclusion', both in orange. Other prominent words include 'Advocacy', 'Collaboration', 'Education', and 'Involvement' in dark blue. Smaller words include 'Client-Goals', 'Quality', 'Trust', 'Sensitivity', 'Adaptive', 'Rapport', 'holistic', 'Transparency', 'Humility', 'Care', and 'Client-Centered'. The words are in various orientations, some horizontal and some rotated.

Client-Goals **Advocacy**  
**Control** Quality  
Trust **Inclusion** Autonomy  
Sensitivity **Rapport** holistic  
**Adaptive** **Collaboration** Transparency  
Innovative **Education** Humility  
Care **Involvement**  
Client-Centered

# What we have learned

- **Inclusion** means collaboration between the tending physician, the patient, and other health care providers.
- **Control** means providing patients a sense of active participation and agency in their care and grants the patient with the capacity for decision making.
- **Rapport** means building an understanding of the patient's desires, needs and how they want to be involved.

“The foundation to a fruitful therapeutic relationship is rapport-building”