

Health Mentor Symposium 2021

Group 23


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It starts with the patient

Beautiful Questions

- What do you need right now?
- What is most important for you?
- How can we work together on this?
- What are your concerns & fears?
- What prevents you from getting what you need?
- What do you think would work?
- Explain to me how you're doing right now?



Why are they
so important
to the patient?

- The patient can tell when you're really interested in them
 - It gives the patient an opportunity to be heard
 - It gives them a chance to articulate what they are feeling
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Why they are important for the health care provider?

- We can focus our actions on what the patient needs
 - We can educate the patient if there are knowledge gaps
 - It will help us derive more meaning from our work
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OUR BIGGEST TAKE HOME MESSAGE

Powerful questions, listening, curiosity, and respect - the foundation of trust and a meaningful patient/provider partnership.



THANK YOU!

Any questions?