

Words to Live By

The language we use, the perspectives we take, and the books we read

The Power of Communication in Healthcare

Group 20

Moffatt Clarke (Mentor), Katie Stewart (OT), Jessie Li (Pharmacy), Emma Finlayson-Trick (Medicine), Elliott Cordingley (Nursing)

Once Upon a Time...

Five people met in a Zoom-o-sphere



To talk about books.

Language

And what it means in healthcare

Knowledge is power

Words can include (and exclude) people

Client-centred care (ideal vs. reality)

*AAASL

The importance of translating between disciplines

The common language we share as a result of the pandemic

*Acronyms as a secret language

Storytelling

And how we communicate need

Patient as a narrator

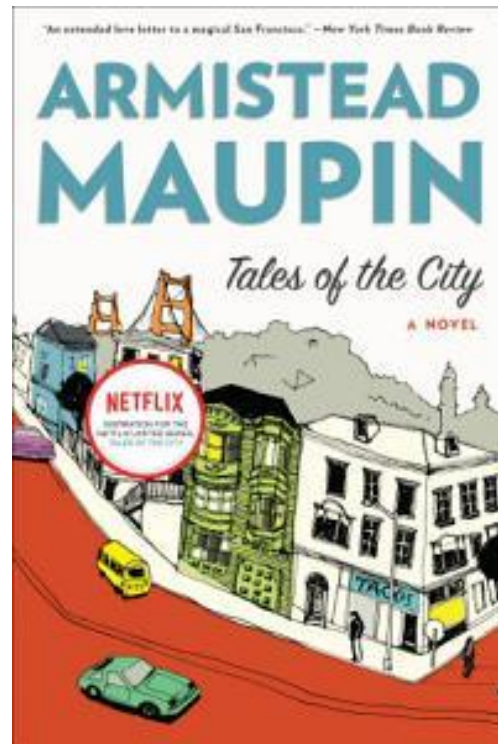
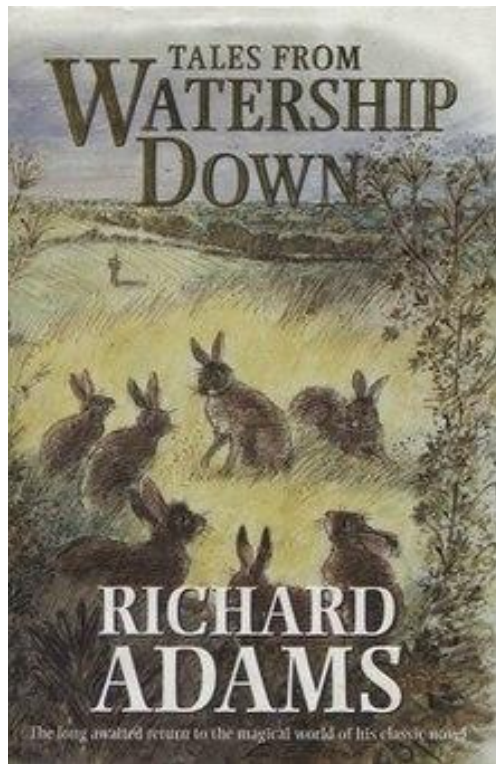
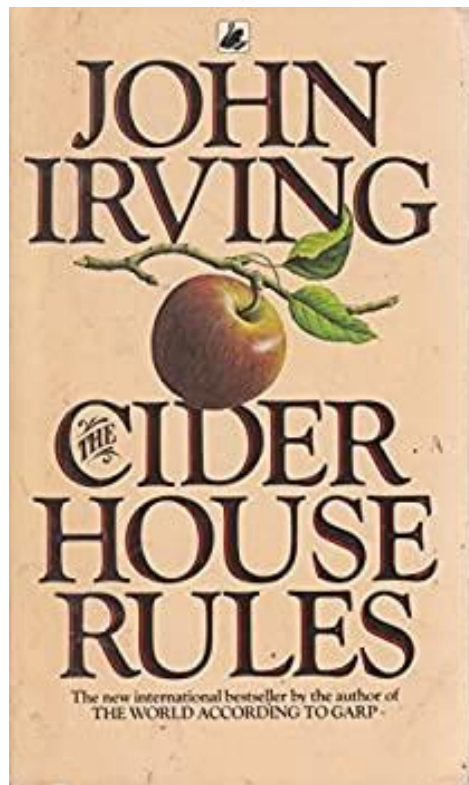
Detectives

A Fine Balance

Connection through story

Lived Experience (Memoirs are HOT)

Moffatt's Reads



Elliott's Reads

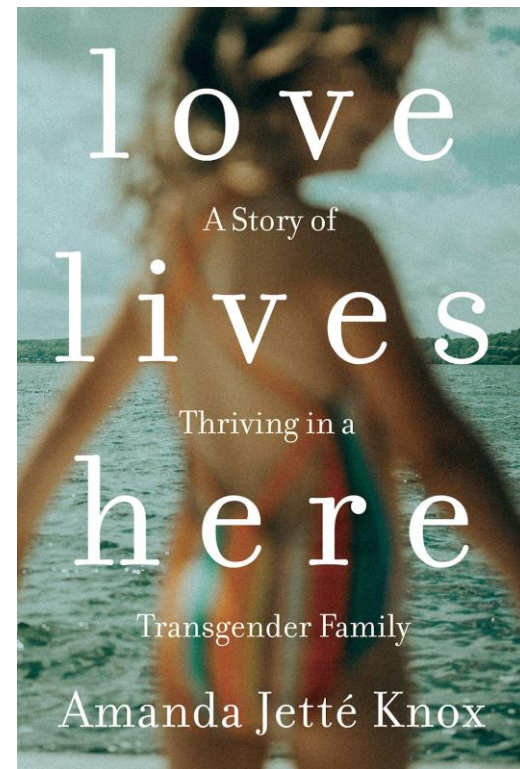
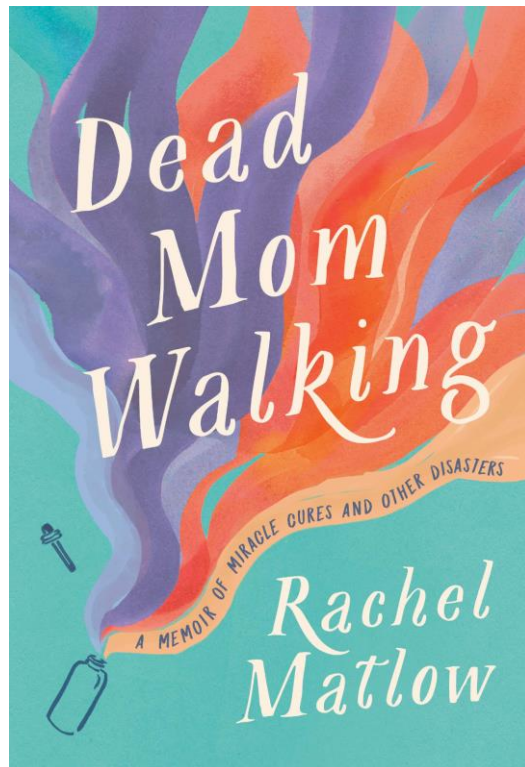
"One of the most important books I've ever read—an indispensable guide to thinking clearly about the world." —Bill Gates

FACTFULNESS

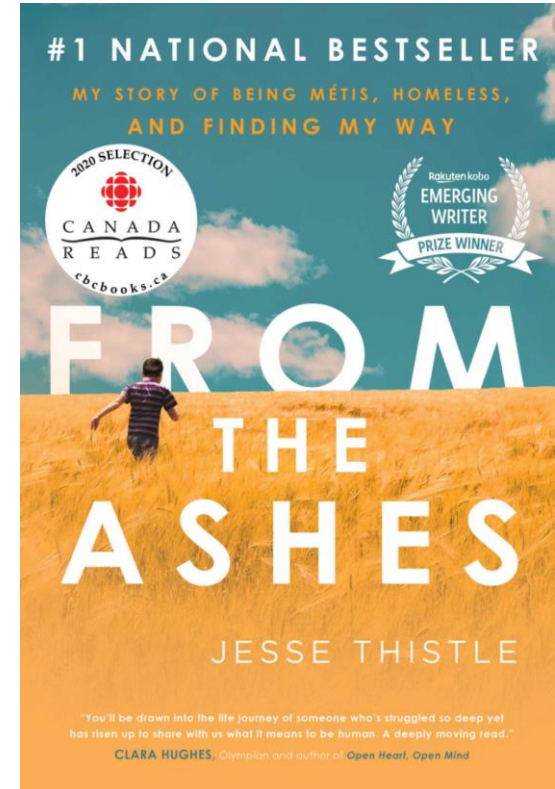
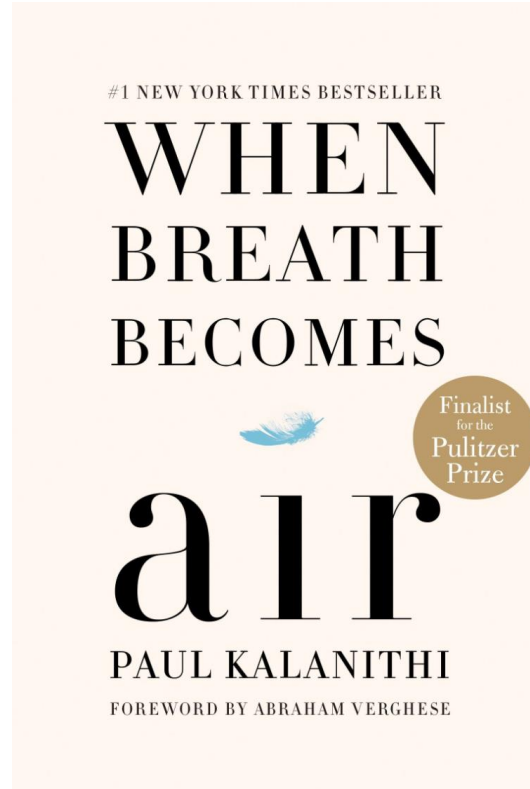
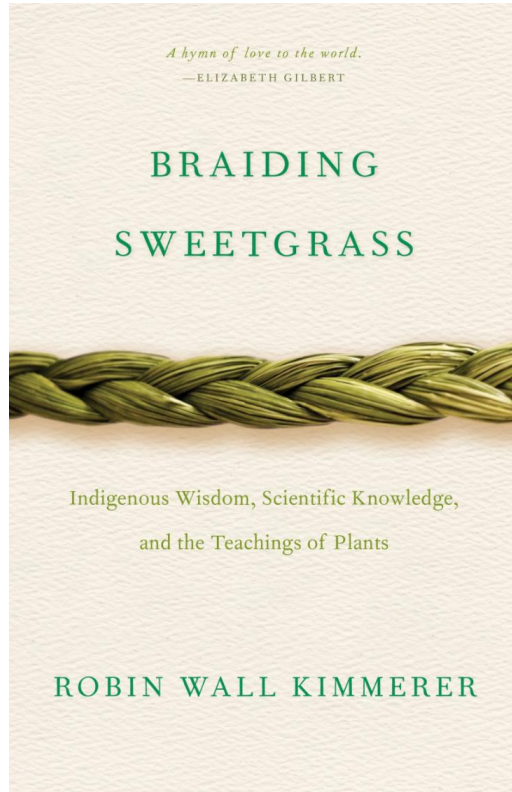
New York Times
Bestseller

Ten Reasons
We're Wrong About
the World—and Why
Things Are Better
Than You Think

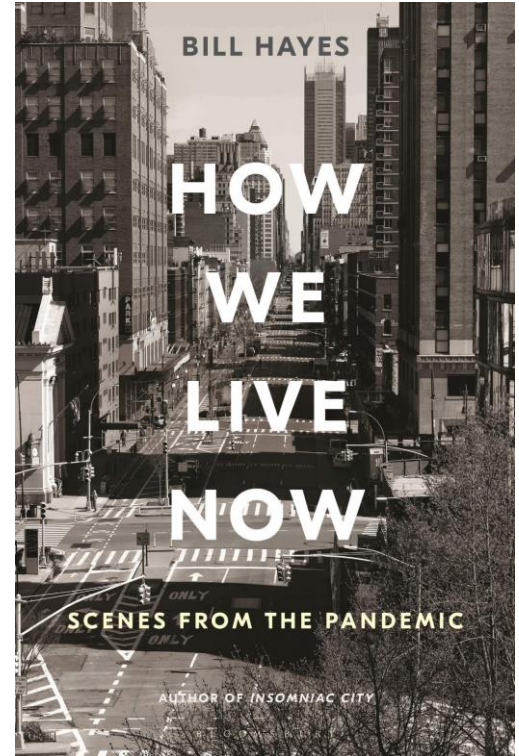
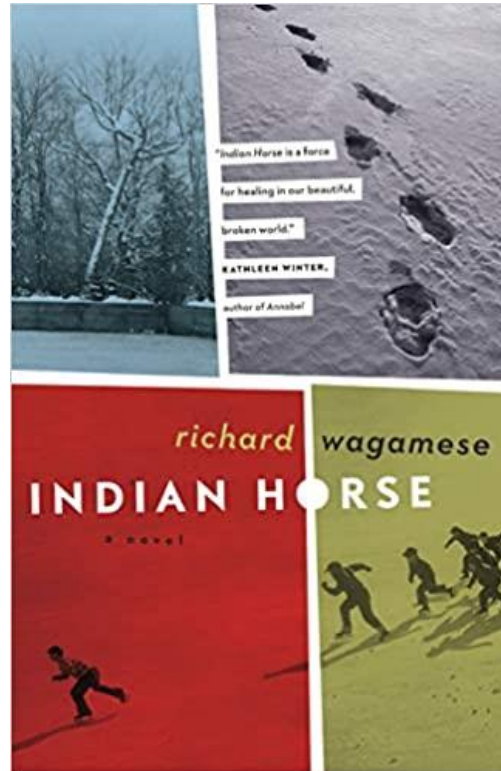
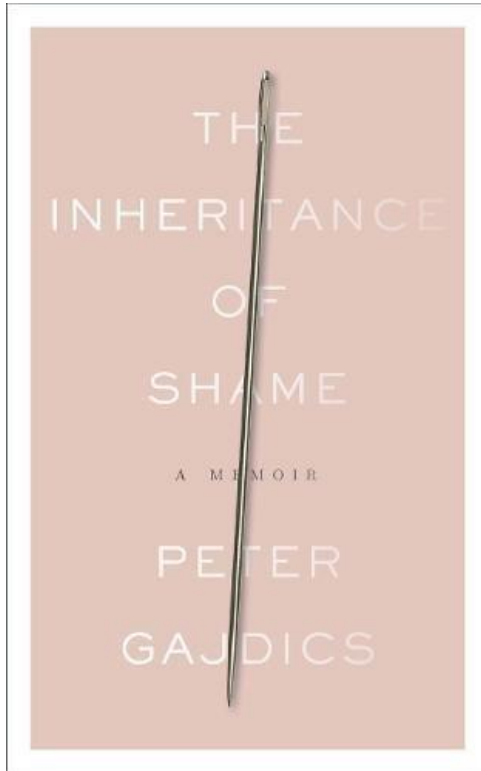
Hans Rosling with Ola Rosling and
Anna Rosling Rönnlund



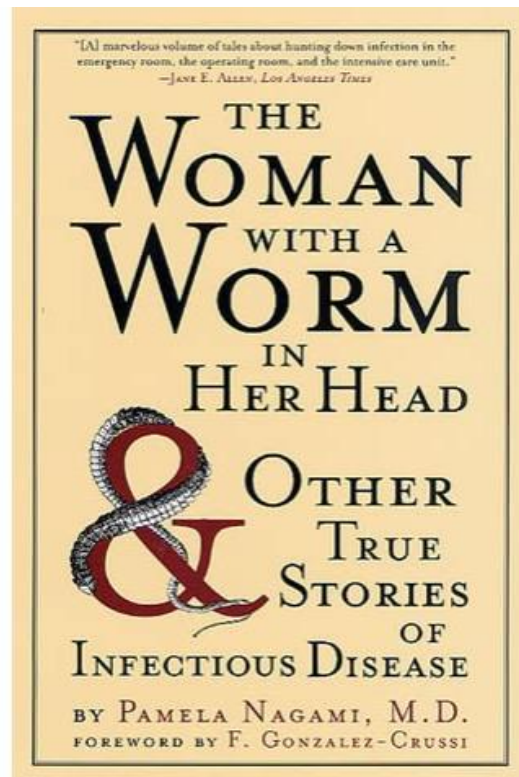
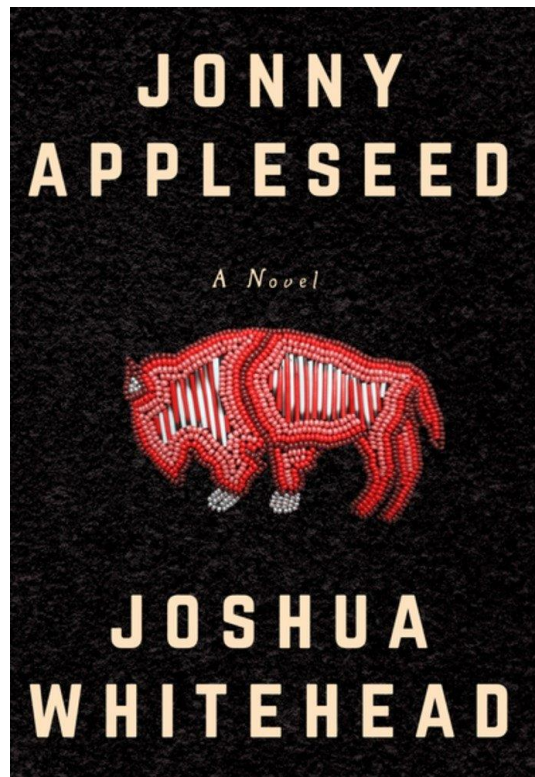
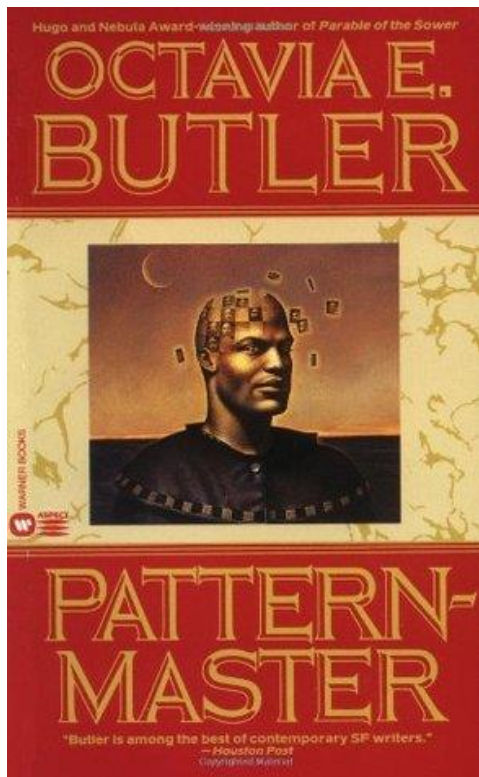
Jessie's Reads



Emma's Reads



Katie's Reads



And they all lived...
(to be continued)

We're not entirely certain who survived, but we encourage you to read books while you still can.